



2-1-1 TEXAS/UNITED WAY HELPLINE INCLUSION/EXCLUSION CRITERIA

NONPROFIT ORGANIZATIONS ELIGIBLE FOR INCLUSION

(Where licensing standards for a given field are known to exist, only those agencies/organizations which sign a statement saying they meet all state licensing requirements will be listed.)

1. Health and human service organizations considered to be charitable and/or educational and meet IRS criteria for being a tax exempt, tax deductible organization (a 501(c)3).
2. Area colleges and universities.
3. Educational facilities and/or school districts.
4. Nursing homes which accept patients having only Social Security, Medicare or Medicaid, or which offer services at a significantly reduced cost.
5. City and county libraries.
6. Nonprofit services for animals.
7. Government agencies providing human care services.
8. Professional organizations providing human care services.
9. Religious groups, including churches, providing a social service at no fee, at low cost, or on a sliding fee scale, without regard to the client's religious affiliation.
10. Ongoing support groups for human care needs, e.g. AA, Al-Anon, etc.
11. Agencies which provide information on human care services.
12. Nonprofit agencies providing indirect services in the human care area, such as management assistance, public policy planning, research, gifts in kind and volunteer recruitment.
13. Nonprofit organizations that are affiliated with a for-profit organization to provide a human care service.

FOR-PROFIT SERVICES ELIGIBLE FOR INCLUSION

(Where licensing standards for a given field are known to exist, only those agencies/organizations which sign a statement saying they meet all state licensing requirements will be listed.)

1. Hospitals or medical services offered for a special population if the service is not offered by a nonprofit organization for the same population on a sliding fee scale.
2. Private home health care agencies that accept Medicare or Medicaid assignments or charge on a sliding fee scale.
3. Medical equipment stores accepting Medicare or Medicaid assignments, charge on a sliding fee scale or reduced cost, or offer a service not provided by a nonprofit agency.
4. For-profit services must openly disclose the following information to the United Way:

- a. Client fee structure and changes in fee structure no later than one month after its implementation.
- b. Evidence of license and/or appropriate accreditation.
- c. Eligibility requirements.

ORGANIZATIONS EXCLUDED FROM THE COMMUNITY RESOURCE FILE

1. Individual practitioners of any type, e.g. social workers, psychologists, psychiatrists, medical doctors, dentists, lawyers, etc. Groups of consulting practitioners who have incorporated under another name will be treated in the same manner as individual practitioners.
2. Government agencies that do not provide human care services.
3. Religious groups that do not provide human care services or restrict services to their members only.
4. Professional organizations that do not provide human care services.
5. Agencies which give information or provide public awareness that is of only a political or business nature.
6. Media organizations.
7. The United Way reserves the right to include or exclude any organization at its discretion.

Inclusion Criteria Created: 9/10/1998

Updated: 10/1/2003

Updated: 3/1/2006